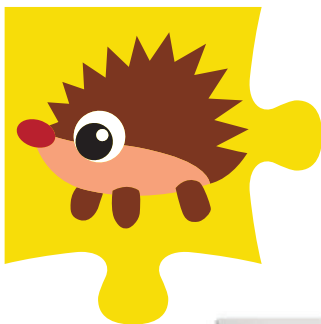




Learning disability strategy

Our plan to make our services better for people with learning disabilities and autism





About our plan

Our plan tells you how we will get better at working with people with learning disabilities and autism.



We have lots of different services that give care and support to people in the community.



We want to make sure people with learning disabilities and autism are able to use our services too.



There are lots of people in the United Kingdom with a learning disability. Some people with autism also have a learning disability.

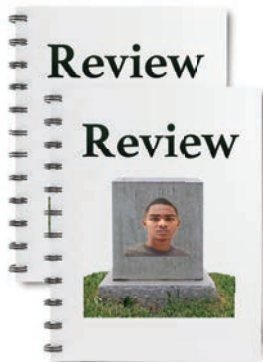


In the United Kingdom there are about:

- 1.4 million people with learning disabilities
- 700,000 people with autism



Sadly people with learning disabilities and autism have not always had the health and care services they need.



There are lots of reports and evidence about this.



1

2

The next page has 2 important examples.



Example 1

In 2007 Mencap wrote a report called **Death by Indifference**.



It showed how 6 people with learning disabilities died because they did not get the health treatment they needed.

Example 2

In 2011 the BBC programme Panorama showed the shocking abuse of people with learning disabilities and autism at Winterbourne View.



Winterbourne View was a hospital for people with learning disabilities and autism.

What we are going to do



We are going to work differently.

We want to make sure **everyone** who uses our services gets the same good quality care and support.



We believe people with learning disabilities and autism should have the same chances as everyone else to:

- Live safely
- Have good health care
- Be treated with respect



Our Plan

Here are 10 things we will do.

1

We will check if someone who uses our services has a learning disability or autism.



It will tell us if we need to make reasonable adjustments to support someone.

This means things like longer appointments or putting our leaflets and letters into easy read.

2

We will make sure people get the health care that is right for them.

We will do this by working out what care and treatment people need.





3

We will look at how we train our staff.

We will make sure our staff keep up to date with their training.



Having well trained staff means we can give people good support.



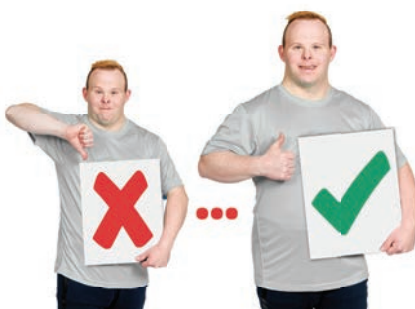
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We will talk to people with learning disabilities and autism about how they want to be supported.



We will use what people tell us to:

- Make sure staff are trained to support people properly



- Make our services better

5



We will tell our staff and the public what problems people with learning disabilities or autism have, in getting the same health care as other people.



We know some people with a learning disability or autism might be more likely to die at a younger age than other people.



We want to make sure this does not happen to the people who use our services.

6



We want to improve the work our **Learning Disability Champions** do.

We believe their work is very important.

Our Champions will:



- Help staff support people with learning disabilities and autism better



- Make sure people using our services and their families get the right support



- Help our staff to be more aware of the needs of people with learning disabilities and autism



We will train our **Learning Disability Champions** to become real experts.



7

We will make sure our staff know how important it is to make **reasonable adjustments** for people who need them.



We will make sure staff know how to make reasonable adjustments in the way they work.



8

We will support young people as they become adults. We call this **transition**.



Transition can be a very difficult time for young people and their families.



Lots of different services are involved in young people's lives as they move through transition.



We will work with other services to support young people in transition.



This is important to make it easier for young people and their families.



9

We will make sure our services are really good quality.



We will check how we are doing against **Quality Standards**.

The standards say what good services should be doing.



We will check our services every 6 months.

10



We will make sure that we help people using our services to be as independent as they can be.

How to contact us



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